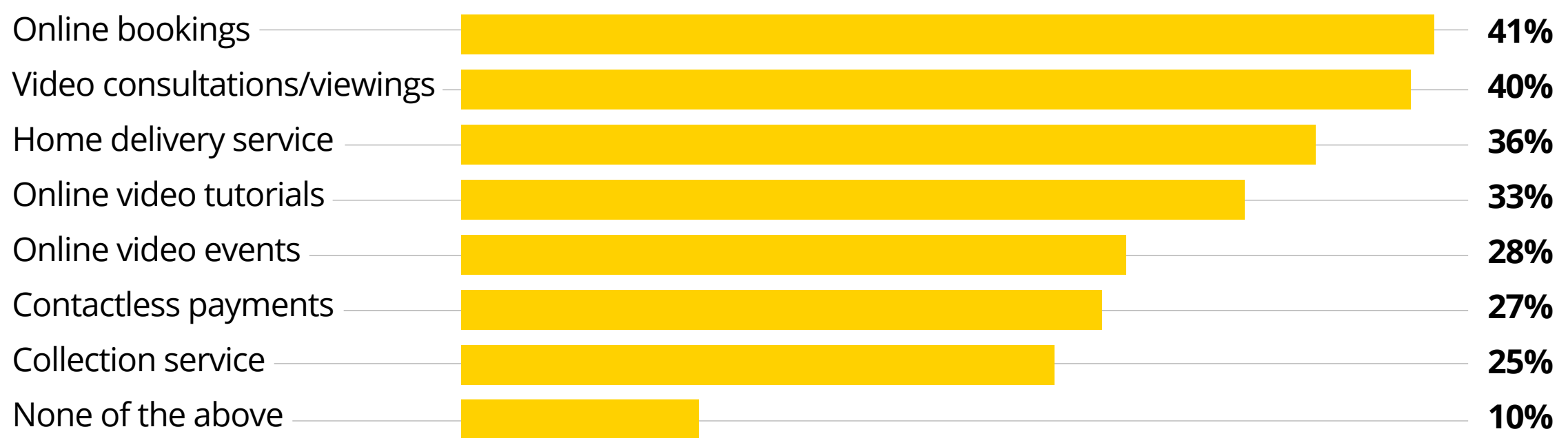


Who's getting the message?

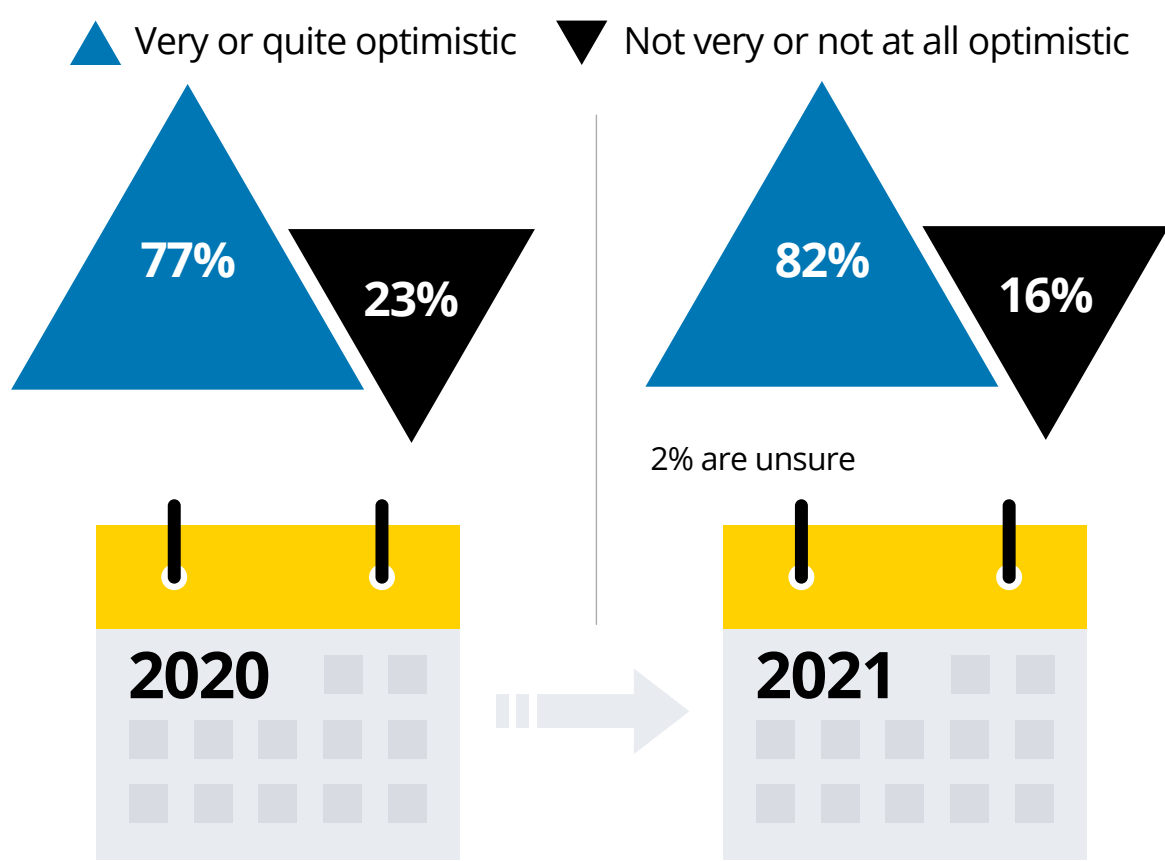
Trades



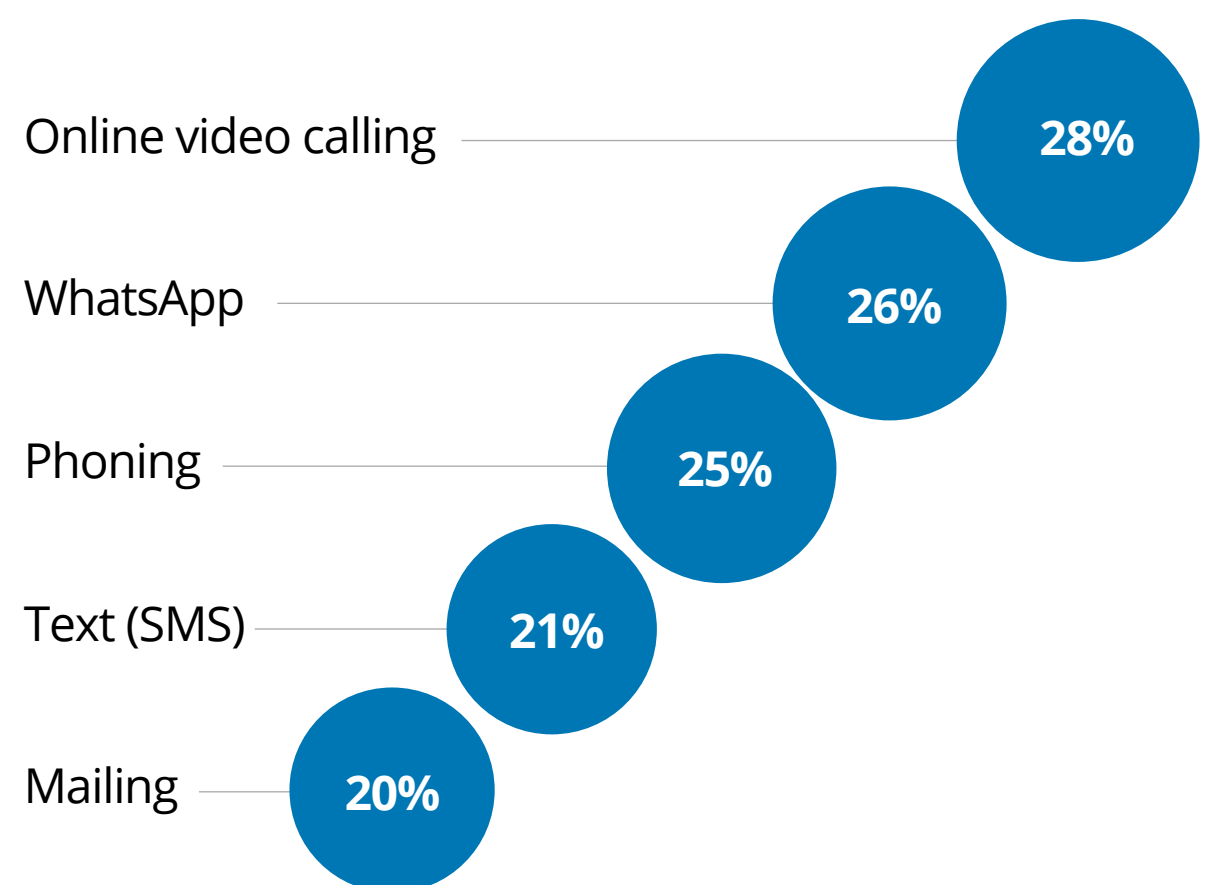
Which of the following new services, if any, have you started using as a result of Covid-19?



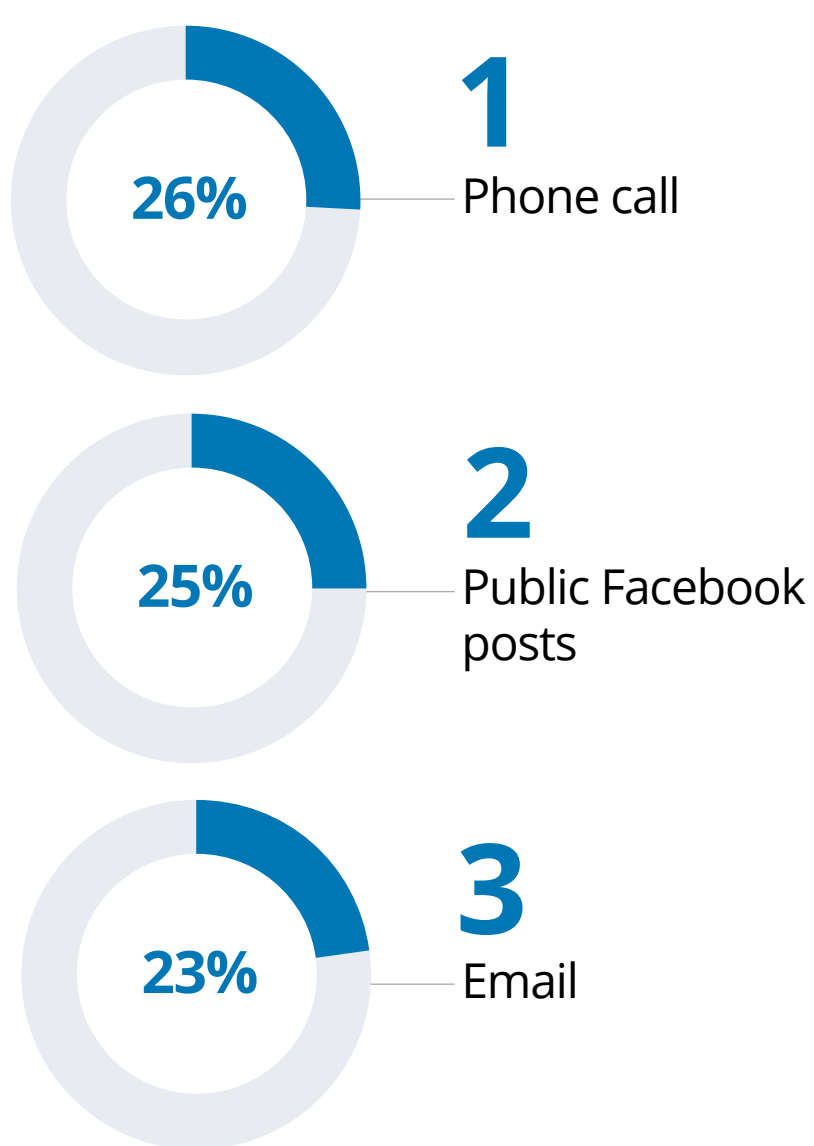
How optimistic are you about the success of your business for the rest of 2020 and into 2021?



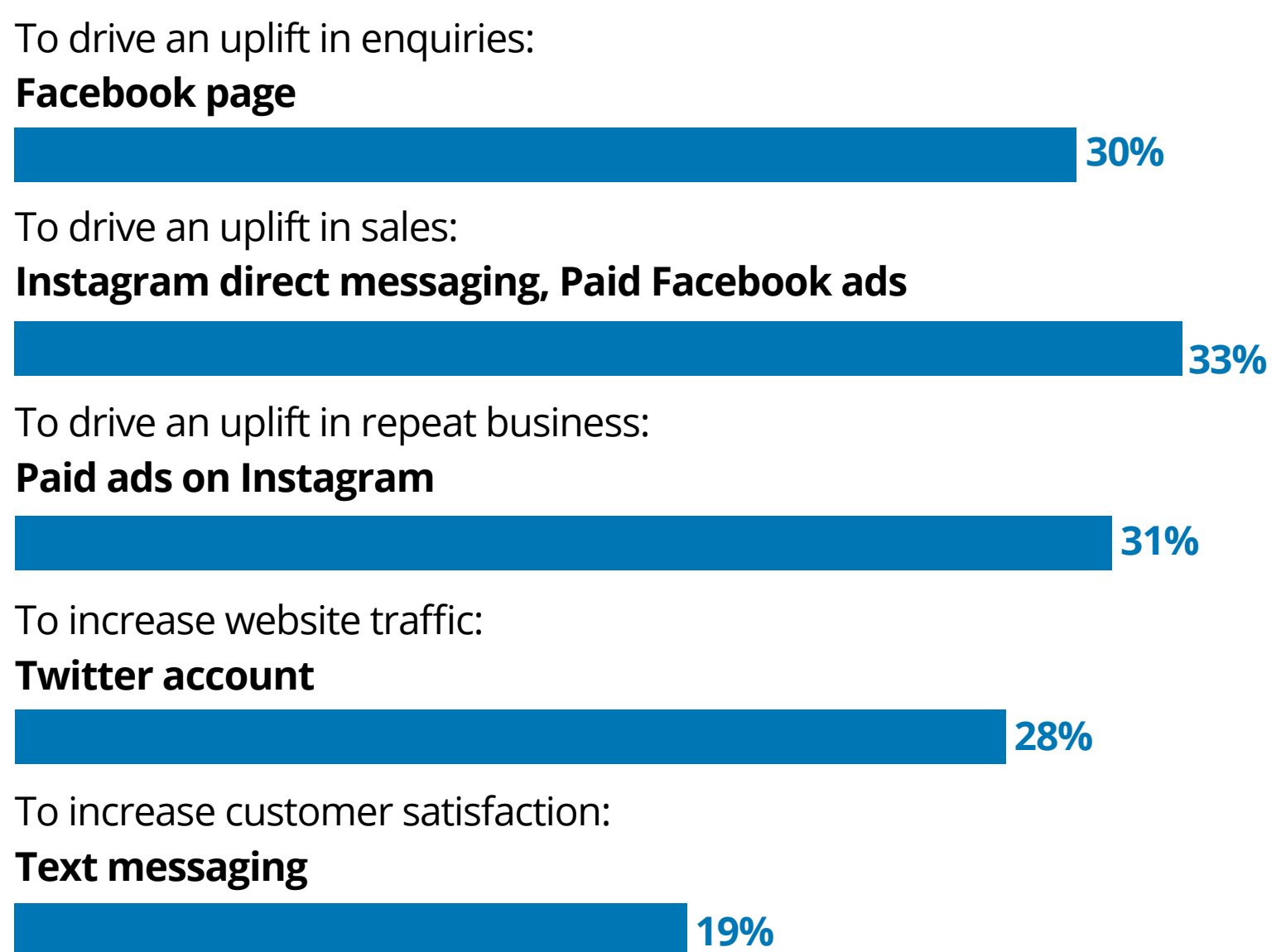
What new ways of communicating with your customers have you introduced as a result of Covid-19?



How do you prefer to communicate with your customers when marketing products or services?



What are the most effective communication channels for your business?



To what extent do you agree with the following statement?

